

# MyAXA Healthcare - Limitation of liability

## General

Welcome to the website MyAXA Healthcare of Inter Partner Assistance nv, Boulevard du Régent 7 - 1000 Brussels - Belgium – Tel.: +32 2 550 49 70 (on weekdays from 8 am to 5 pm) / Email: <u>myaxahealthcare@axa.be</u> Insurance company authorised under code number 0487 and registered with company number RPR Brussels - BE 0415.591.055, hereafter called "AXA Partners".

## Information and liability

By validating your registration and/or amendments or adjustments, you declare that the information that you share is correct and complete. You also commit to regularly check the correctness of the information that you provided during or after your registration and to complete this and, if necessary, to correct the inaccuracies or outdated information or to contact AXA Partners to implement the necessary corrections. AXA Partners declines all responsibility for the inaccuracy of the personal data that you have registered in MyAXA Healthcare and/or have provided in this manner.

It also remains your prime responsibility to protect the safety of your policy number and your password (password). You will also take all necessary measures to protect these and to prevent each notification or announcement of these to third parties. AXA Partners declines any responsibility in case of malevolent, fraudulent or unlawful use of your policy number and password.

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## Usage

a) You undertake to:

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- b) not to use the information on the website in an unlawful, unauthorised or fraudulent way nor in a way which infringes the rights of AXA Partners or of third parties;
- c) not to make use of the website in a manner which damages the website itself or the software or hardware or content in connection to this website or whereby the function of the website is entirely or partially, temporarily or permanently, prevented or interrupted.

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During your visit to the website, non-personal data such as the browser type, the IP address, the platform as well as 'cookies' can be placed on the hard disk of your computer to adjust the site to your requirements as a returning visitor. These data or the cookies will not be used to track the browsing behaviour of visitors to the websites on other websites. Internet browsers such as Internet Explorer<sup>®</sup> or Netscape Navigator<sup>®</sup> allow you to prevent the usage of cookies, to receive a warning when a cookie is installed or to remove the cookies at a later

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During your visit you have the possibility to

- a) complete forms for which you need to provide certain data (the contact data and/or bank account, the sending of medical costs or documents, the request to open a claim, etc.);
- b) send an email with certain data to AXA Partners. Hereby the email address and the data provided by AXA Partners will be kept in a database and will be processed for purely internal purposes, such as the management of insurances, customer management, direct marketing, statistic and actuarial studies, the combating of fraud/money-laundering/financing of terrorism and the management of disputes and contestations. The provided data can, however, also be transferred to third parties or the partners or companies connected to AXA Partners.

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AXA Partners undertakes to the best of its ability to guarantee the protection of all personal data via technical safety instructions and an adequate safety policy regarding all her employees, subcontractors and external service providers. We ask to thoroughly read the content of the form « Privacy policy » available on the website MyAXA Healthcare.

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